

Edward W. Mitukiewicz

Mr Mitukiewicz has over 20 years of management consulting and software industry experience, with a broad background in analysis, planning, engineering, procurement and operation of complex information and communications systems.

Mr Mitukiewicz assists clients with projects that benefit from his expert appreciation of trends and capabilities of communications and information technologies in the context of analyzing, planning, developing and improving business strategies, operations and the underlying support infrastructures.

Mr Mitukiewicz worked with corporate and government organizations across the Americas (United States, Argentina, Canada, Mexico, Venezuela), Europe (Belgium, France, Germany, Holland, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom) and Asia (Japan, Korea, Singapore, Taiwan) on a variety of projects, including business strategy evaluations; financial and technical due diligences; market risk and project feasibility studies; cost analysis and modeling; technology, product and process assessments; business and technical requirement analyses; system planning, specifications and designs; competitive procurement and vendor selection studies.

Mr Mitukiewicz has been a member of program planning committees, a chairperson and a speaker at a number of communications industry conferences. He has also participated in the activities of several technical groups developing North American cellular network interoperability standards, specifications of high-speed data-over-cable services and associated cable modem standards.

As a Principal and Senior Advisor in the Telecommunications, Information and Electronics practice of Arthur D. Little in Cambridge, Massachusetts, Mr Mitukiewicz focused primarily on new mobile and fixed telecommunications services and the related operations and business support solutions, including network management, service provisioning, billing, settlement and customer care.

His consulting projects at Arthur D. Little included:

- assessment of the viability of a regional telecommunications carrier and its ability to achieve its near-term cash-flow objectives for a major investment bank
- multi-industry study of key issues and concerns facing operators and users of large enterprise networks
- competitive procurement of an enterprise network management and operations support solution for a local government agency
- fixed wireless broadband market and technology study for a telecommunications equipment vendor
- competitive procurement of a new telecommunications billing, settlement and customer care solution for an international carrier
- development of acquisition strategies and identification and assessment of potential acquisition targets for a telecommunications equipment vendor

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- project feasibility and technical due diligence study of a global mobile communications satellite system and the associated terrestrial operations support infrastructure for a consortium of banks financing the project
- comparative study of call center technologies and platforms for a large international network operator
- study of worldwide demand for high-speed IP networking services for a low-earth orbit satellite constellation operator
- analysis of alternative customer care strategies and the underlying system solutions for a provider of fixed and mobile telecommunications services
- development of standard specifications designed to facilitate the implementation of high-speed data services by a consortium of cable network operators
- due diligence study of technology and business risks in construction of a network and associated operations support infrastructure for a consortium of banks financing a new telecommunications carrier
- analysis of local number portability requirement specifications and evaluation of action plans for a telecommunications regulator
- network infrastructure cost assessment and operations support cost benchmarking for a new telecommunications carrier
- identification and evaluation of potential market and technology threats to network operations and business support solutions offered by a software vendor.

Prior to joining Arthur D. Little, Mr Mitukiewicz was Director of Strategic Development at EDS Personal Communications Corporation, a subsidiary of Electronic Data Systems and a provider of business support services and systems to mobile network operators worldwide. His particular responsibilities included analysis, development and prototyping of emerging product concepts for service management, billing, settlement, fraud control and customer care.

Previously Mr Mitukiewicz held positions at Logica, an international software engineering and system integration consultancy headquartered in London, England; Translation Systems, a Massachusetts-based software startup; and IPC Laboratories, a Connecticut-based vendor of enterprise communications equipment. He was a project manager and a lead software architect in a number of system design and implementation projects undertaken by these companies for clients in the United States and Europe.

Mr Mitukiewicz received a Master of Science degree in Mathematics and Computer Science from Uniwersytet Warszawski in Warsaw, Poland. He continued his post-graduate studies in Computer Science at Technische Universitaet in Munich, Germany and Brown University in Providence, Rhode Island. In addition to his native Polish and fluent English, he can also communicate in French, Russian and German.